

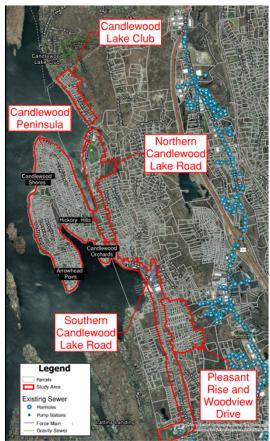
Candlewood Peninsula and Candlewood Lake Road Area

Sewer Interest Survey – Summary of Results



## Sewer Interest Survey Candlewood Peninsula and Candlewood Lake Road Areas

- Survey questionnaire mailed to 1165 property owners
  - Option to complete online jotform or return paper form
  - Paper forms manually entered into online form by CDM Smith staff
  - 21 undeliverable/returned
- Responses received from 453 property owners (39%)
  - 475 total received; 22 were duplicates; CDM Smith manually collated responses from duplicate addresses
- Key survey questions:
  - When was your current septic system installed?
  - Are you interested in sanitary sewer service to your property?
    - Including cost qualifiers and reasons in favor or against



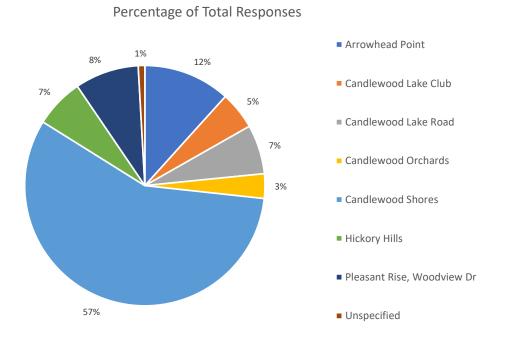
# Sewer Interest Survey Candlewood Peninsula and Candlewood Lake Road Areas

- Candlewood Peninsula neighborhoods were approximated based on the locations of homeowner associations
- The Hickory Hills area included properties north of Kellogg Street, including Cipolla Lane
- The Candlewood Orchards area included properties south of Kellogg Street



#### **Overall Survey Statistics**

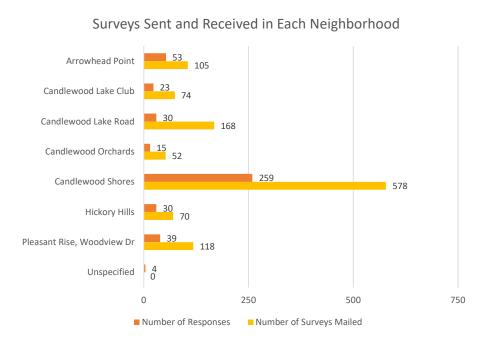
 Candlewood Shores represents about 57% of total respondents (259/453 responses)

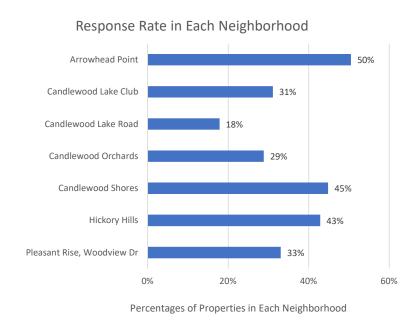




#### **Overall Survey Statistics**

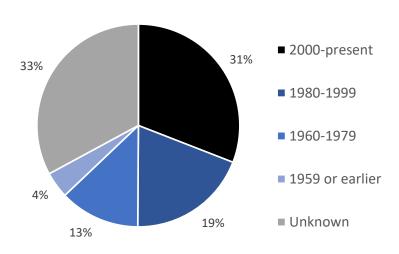
- The top three response rates were from Candlewood Peninsula neighborhoods
- Candlewood Lake Road had the lowest response rate



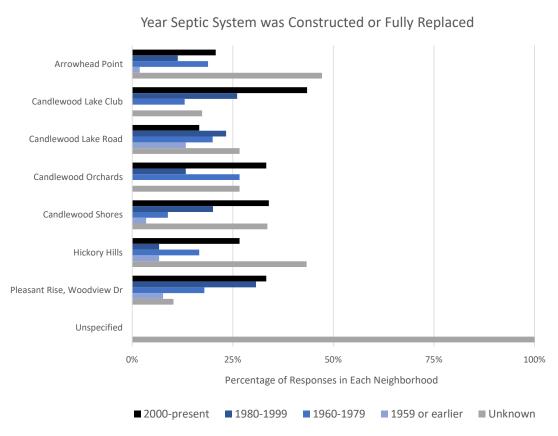


#### Age of Septic Systems (Year Constructed or Fully Replaced)

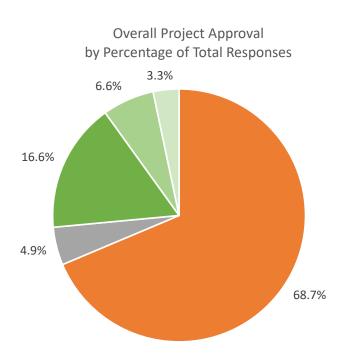
Year Septic System was Constructed or Fully Replaced by Percentage of Total Responses



- 33% unknown
- 31% believed to be ≤ 24 years old
- 36% believed to be ≥ 25 years old

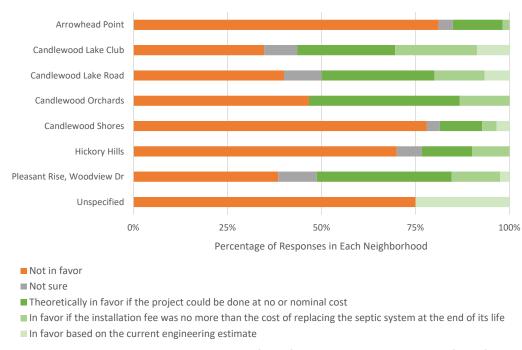


#### **Sewer Extension Project Support or Opposition**



- 69% opposed
- 5% unsure
- 26% in favor, dependent on cost

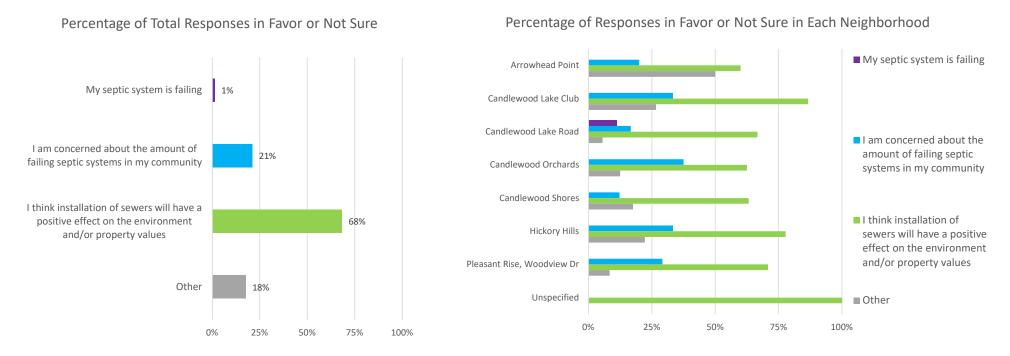




- Highest Opposition Rates Arrowhead (81%), Candlewood Shores (78%),
   Unspecified (75%), Hickory Hills (70%)
- Highest In Favor Rates Candlewood Lake Club (57%), Candlewood Orchards (53%), Pleasant Rise/Woodview (51%), Candlewood Lake Rd (50%)
- "In Favor" dependent on cost!

#### **Reasons In Favor of Sewer Extension Project**

- This question allowed multiple answers
- Percentages were calculated based on both "In Favor" and "Not Sure" responses, as respondents from both categories indicated these responses
- Majority of favor is based on concern for property values and the environment

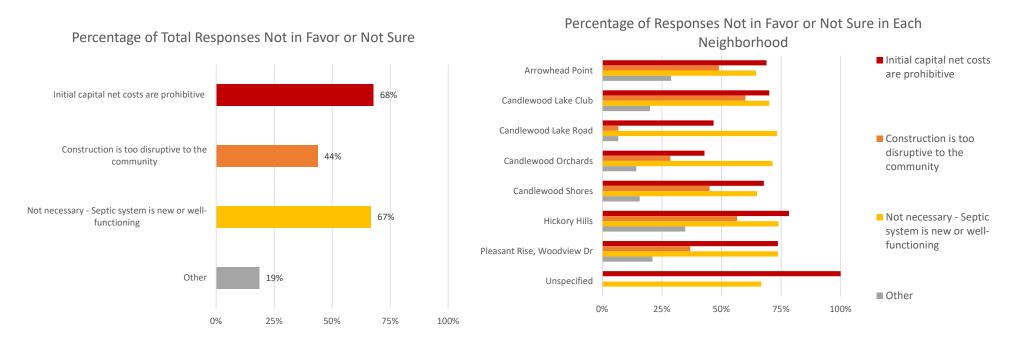


#### **Reasons In Favor of Sewer Extension Project**

- Residents were given the option to add handwritten comments under the "other" category
- Typical reasons in favor of a sewer extension noted under the "other" option were:
  - Issues with their septic tanks
  - Not having to pay for getting septic systems pumped or septic maintenance
  - Alternative to failing septic systems
  - Health of Candlewood Lake and drinking water
  - Allows for extensions on homes

#### **Reasons Opposed to Sewer Extension Project**

- This question allowed multiple answers
- Percentages were calculated based on both "Not in Favor" and "Not Sure" responses, as respondents from both categories indicated these responses
- Majority of opposition is based on both cost and belief that the project is not necessary



#### **Reasons Opposed to Sewer Extension Project**

- Residents were given the option to add handwritten comments under the "other" category
- Typical reasons opposed to a sewer extension noted under the "other" option were:
  - High cost of project
  - Lack of need, functioning septic systems
  - Unfair to homeowners little benefit to homeowner compared to financial burden
  - Belief that sufficient information was not given to prove that there are issues with Candlewood Lake water quality and that data given was inaccurate
  - Lack of trust in data presented to homeowners or lack of transparency
  - Cost to the community to repair roads
  - Would prefer that inspection and repair of septic systems be emphasized instead
  - Potential for individual pumps on properties
  - Concern over where the sewage will be sent
  - Comparison to other towns on Candlewood Lake without sewer systems
  - Belief that sewer system would handle liquids and not solids
  - Invite overdevelopment by Candlewood Lake and affect zoning
  - Annual sewer costs



### **Questions / Discussion**

