

## Brookfield Candlewood Lake Septic System Survey Comments - Grouped

### Fixed/Repaired

1. The drain to the septic was snaked by a certified plumber. The cause of the problem was tree roots.
2. Pump was constantly running so I put in a new pump rather than have it repaired
3. Bought house in March 2019 had all septic re-done all works great
4. New Septic 1000 gallons
5. "New Construction -3-bedroom home with septic system for 4 bedrooms"
6. Septic installed 2006 pumped clean 2017 no issue to report septic company good system
7. "This survey was received 11-18-19 New system was installed by Pembroke Pumping Danbury about 15 years ago"
8. New septic system, tank and new drainfields installed when we bought the house in summer 2004.
9. I replaced my old septic system in 1998 and have experienced no issues since.
10. We replaced or septic fields in 2005. Since then, other than the broken waste line, we have not had further problems.
11. "Two of our kids are now in college. Septic fields were new in 1991. Septic tank was replaced with 1200-gallon tank in 2004"
12. All good since Pembroke was here.
13. I have been living on this property 25 years and that is the only problem we have had, and it is fixed.
14. New Septic system installed 4 year ago.
15. Drain fields were replaced more than 10 years ago.
16. Entire septic system was replaced in 2003.

### Problem

1. "My suspicion is that my neighbors leaching fields are seeping into my backyard, from the time to time I have noticed wet patches and unusual odors His address is 68 Indian trail "
2. Even with the new septic water still smells like septic sometimes out of the tap or washing machine
3. "Downstairs laundry drain backing up into the shower with a bad smell (sometimes)
4. "Sometimes the water flowing from the bathroom sink smells a little sewage at first I received this form after the due date "
5. "Nine months of the year there are only 2 occupants of the home, while our children are away at college. When we purchased our home, we were told by the septic inspection company I hired that our septic system (and, in particular the fields) were MORE THAN ADEQUATE for the size of our home. The inspector discovered that the top fields were handling almost all of the wastewater, and that the lower fields were barely being used. He believed that the design of the system relative to our lot topography was a contributing factor to its efficiency. The only time there is odor is when we have the

system pumped. The pump service states that the odor comes from the gases escaping back into the house from the empty tank (mostly from the washing machine drainpipe). As the tank refills with liquid, the odor dissipates. It takes a couple weeks or so, and it happens every time we pump the system. "

6. Drains runs after being snaked.
7. The smell was repaired by insulating the cover for the pump which is under the ground
8. Area around property can get wet when we have heavy rains for long periods of time.
9. More than 5 years ago I had back up problems before replacing the line from the house and putting in the new tank. No problems since.
10. I do smell sewage in the street drains to the north of our house. Have called the town regarding this.
11. This is a condominium complex. There have been no major repairs to the current system other than sewage pump replacements. Repaired damaged drainfield after microburst in 2018.
12. There are a number of underground streams that swell during late winter and early spring, creating a great deal of surface moisture.
13. All good since Pembroke was here.
14. We have a tank with pump that pushes the stuff up the hill. There were couple of issues with long power interruptions that caused temporary minor issues.
15. In the past 3-4 years we have been experiencing a water odor that is closer to a rust or iron smell. Water tests are inconclusive. However, in the past 5-years Cadigan Park underwent heavy remodeling and Eversource which owns the property adjacent to ours expanded their facility and demolished the property behind us (your map is not updated to reflect that). We don't know if they removed the septic and well pipe from that property under the supervision of a town representative.
16. I purchased the home in August 2019. At the time of inspection, it was discovered that the septic system had fully failed. We replaced it before moving in.
17. During heavy rain the bathtub drain gurgles when the toilet is flushed.
18. "Technically my septic is in Danbury and leaching fields are in Brookfield and Danbury. Neighbors in front of me (17A – 1930c.) have a very old system, house is located in Danbury, their septic and leaching fields are in Brookfield, and separate "gray water" that use to run above ground, not sure if that is still the case. Neighbor to the left side (facing house) have an above ground septic. (Occasionally I can smell septic) Neighbor to the rear (13A) (large home and property) mostly wetlands (part Brookfield, part Danbury)"
19. We had water from the washer backing up into a shower in our basement. After pumping and snaking and buying a washing machine with lower water usage we have not had the issue.

20. "If you have any recommendations for the smell surrounding the septic system in our front yard, please send me an email. We would love to get some advice! s-----@gmail.com"

### **Advocate Sewers**

1. We GLADLY! pay to get a sewer live from our house, our septic is from 1960"
2. "System overflow when the tenant left a toilet running for a week Septic filter clogged several times. I would suggest a municipal sewer system vs the current system"
3. I am very supportive of effort to improve lake water quality, I am on the board of Arrowhead Point
4. Please look into lawn fertilizers
5. "I think this whole area around the lake or close to it should be on sewers. There are way too many problems with the septic systems around the lake and I feel you may not get honest answers from people in this survey."
6. "Neighbors septic tank had problems but was replaced. Are there any plans for service systems on my street?"
7. To protect Candlewood lake, i would like to see tax district sewers for all of Candlewood shores
8. Why does a community our size depend on septic systems as a means of effluent disposal? It's time for a community sewer system.
9. "Our community's existing septic systems were built in the 1940's. All the homes in this lake area, have the same septic systems. This has been a major concern of ours. A few years ago, my son did a study at UConn, on the quality of the water in Candlewood Lake and his findings showed high levels of phosphates, nitrites, nitrates, ammonia, conductivity, along with high levels of seaweed in the residential/commercial areas around our lake. We did a little research on bringing sewer to the lake communities and found that the residents of Peach Lake in NY installed a sewer system to save their lake, and it turned out to be very reasonable to install (approximately \$1,200/year/property). Please, anything you can do, to bring sewer to the Candlewood Lake communities, would increase the longevity of our precious water."
10. We need sewers in Candlewood Shores. While my septic system is new there are a lot of old systems out there that are not good for our lake.
11. None 2019 first year in a while Lake clarity was good in August. Thanks for your efforts.
12. "Are we going to get sewers eventually? Would be the best for the Lake and for property values around the lake!"
13. I hope Brookfield seriously considers sewers. Property values hang in the balance. There are so many resale issues associated with septic tank locations and the 440 line by the Lake. There are also counterproductive realities, including requirements to move systems with no viable location on the property to move them to, with the effect to limit (or even prohibit) otherwise important quality upgrades. From the perspective of the property owner, issues can be stalled in no

man's land between First Light, the State and the Town. And, I wonder about run off even from septic systems which seem to be working OK and, ultimately, water quality (for consumption and also the Lake itself).

### **Serviced/Status**

1. Four-bedroom house with 1000-gal tank and it's mostly just me here and my job has me away half the time. So, it just barely gets used. Each time I've had it pumped the guy said it could go much longer between cleanings. There's never more than an inch or two of sludge to remove.
2. My granddaughter lives in the house and to my knowledge, everything is working properly.
3. We have to spend \$400 whenever we get septic pumped because no ease access from road
4. "We bought the house and had complete system/fields replaced from pipe coming from the house as old system didn't pass inspection. All were involved including wetlands"
5. New system with filter
6. It is working well
7. We only use our home weekends during the summer
8. I pump my tank every 2 years via Pembroke Septic service. They check it each time and everything is good. I had a new tank put in just over 10 years, can't remember but it's on record with the town. This tank should last for 50 plus years. Any slow drains are because of hair and are fixed as they occur.
9. "The septic system was replaced in 2018. All is now ok!"
10. Just moved in the house in September 2019
11. I believe the system is called Mantis System, we got it in 2017 when we first bought the house
12. This house built new in 2015 including new septic system special landscaping was done as required by first light
13. "System has a 1000-gal tank and 48 active feet of 4x4 galleys. Virgin ground before septic fill took water away quickly"
14. New to this house May 2019
15. Owned home since 2/18
16. New owner of this property purchased it 12/28/18
17. We have a dry wall that has been here for years, the washing machine empties into it , it also in the back yard
18. No problems
19. "We have a tank and pump system we are an office building across the street from Candlewood Lake"
20. Replaced pump
21. We have not had any issues in the last year and 1/2 we have lived here

22. Newer home co issued 03/22/14
23. "No problems with the septic system. System is pumped and checked every two years
24. "Our septic tank was last pumped on 6-14-19 by Danbury Septic Tank Service, LLC"
25. "Since we are living here, we haven't had an of the above problems. We just moved into this house as of Feb 2019. House was unoccupied 4 years"
26. "None-but septic company coming Monday Nov 18 charging \$515.00 a lot for retired person"
27. Upgraded septic system 2018 with a completely new system, tank and fields
28. there are no problems at this time with septic thank God:))
29. No problem with septic. Only use the house in summer
30. I pump the septic system June Or July every year this is on record @town hall
31. Never had any problems or issues always worked perfect
32. New House- Septic System less then 3 years old
33. Our septic drains downhill to the still river, does not affect Candlewood Lake
34. "Older house septic system in place for 4 years very careful and conscientious about the system would prefer town offered homeowners to buy into sewer system"
35. Bought the house a year ago; Don't know the history
36. We have two separate septic systems (2 tanks) and fields
37. We had the tank pumped last Sept or October. I am not there now so cannot look up records.
38. This is a commercial property - there is no-one living here.
39. "well located and designed system, I have never had any issues relating to the system"
40. System works fine.
41. "since purchase in January 2019, not aware of any issues."
42. When should it be drained?
43. So far so good
44. Currently no occupant
45. "I keep the septic system well maintained. I'm careful to not put harmful products in the system. I always get good reports on the condition of the system."
46. New owners. Previous owners indicated that they never had any problems with the septic system. I had the system inspected prior to purchasing and all indications were that the system is in good condition.
47. The tank is pumped every 3 to 4 years.
48. This is down the hatch restaurant septic is state engineered in the parking lot

49. "I don't know what this has anything to do with my home, since my house is about one mile from the lake. My house is the third house off Forty Acre Mtn. Road.
50. International flight attendant. Occupancy probably equal to 1-person year-round. Anytime tank has been cleaned, septic people are surprised at cleanliness. Paper not flushed when appropriate.
51. My property is a participant in the testing done by the consulting firm, Lombardo Associates hired by the WPCA.
52. Septic was pumped out December 2019.
53. Purchased house 2016 - passed inspections - have no history
54. This is a State licensed six-person group home. No laundry is done on premises. Laundry is outsourced to a laundry service.
55. This is a State licensed 6-person Group home. We do not do any laundry in the home. We use a laundry service to lessen the risk of over taxing the septic.
56. Our house is new. Opened just before summer 2018.
57. For the question - Within the last 5 years have you had any of the following problems? - I answered 'Not sure' because I have been living in this house for only 2 years and 7 months. In this period, I have not had any of the problems above.
58. Installed a new system in 2004 and have never had any issues
59. Can only speak for the time after that has passed since 4/30/19, when we signed for a mortgage on the house.
60. We have NO septic issues.
61. "Technically my septic is in Danbury and leaching fields are in Brookfield and Danbury. Neighbors in front of me (17A – 1930c.) have a very old system, house is located in Danbury, their septic and leaching fields are in Brookfield, and separate "gray water" that use to run above ground, not sure if that is still the case. Neighbor to the left side (facing house) have an above ground septic. (occasionally I can smell septic) Neighbor to the rear (13A) (large home and property) mostly wetlands (part Brookfield, part Danbury)"
62. We've only owned this property for roughly 9 months. Upon purchasing, we had the septic inspected and recently this past year (August 2019) we had it pumped. We haven't experienced any issues to date, and the inspection and pumping went off without any problems to our knowledge.
63. Pumping 2xs yearly is important and has been done this way for 18 years of ownership
64. No septic issues in nearly 30 years.
65. We bought the house and moved in during August 2019 with a new septic system. We haven't had any problems and expect to have the system serviced every 2 years, as recommended.
66. It ain't broke. Don't fix it.